

NOTICE

Effective April 15, 2018, VISA Inc. will upgrade its dispute resolution program to improve the overall processing of merchant chargebacks. Merchants are expected to benefit from the enhanced program, with a faster and more efficient dispute resolution process.

Bank of The Bahamas Limited has made the necessary preparations to ensure that we are ready for these changes.

We invite you to review some pertinent details of the program by following the below link to the BOB corporate website: [Merchant Services](#). You can also feel free to contact our Merchant Services Unit should you have any questions or concerns:

Merchant Services

Tel: (242) 397-3426; 397-3000; 376-3640

Email: merchant.services@bankbahamas.com