

YOUR BOB VISA DEBIT CARD IS HERE!

We want to ensure that the next steps are as seamless as possible for you.

Collection and Activation

***Valid government issued ID required**

Select your Primary Account

***If you have more than one BOB account**, please ensure that you advise the Customer Service Rep. of the account you'd prefer to be connected to your Visa Debit Card.

Your primary account is the account that will be debited for all card transactions and used as the fast cash option at BOB ATMs.

Select your Personal Identification Number (PIN)

Ensure that you set your PIN immediately after collecting your Card in branch.

*Your PIN is a unique 4-digit number that acts as a security code for your Card.

Activate your Card

To activate, contact BOB Customer Care (242) 225-5262 **OR** insert your card at any BOB ATM and use your PIN to complete a successful transaction.

*Activation of your BOB Visa Debit Card will automatically deactivate your existing proprietary ATM Card.



IMPORTANT INFORMATION

To activate your Card call 1-242-225-5262 or insert Card at any BOB ATM and use your PIN to complete a successful transaction. Failure to activate before use will result in a declined transaction.

REMOVE THIS LABEL BEFORE USING YOUR CARD



***Failure to activate your Card before use will result in a declined transaction.**

VISA

Debit



Visa Purchase Alerts help you stay informed

BOB Visa Cardholders are encouraged to sign up for Visa Purchase Alerts (www.visa.com/purchasealerts).

Set up alerts on your Visa account transactions and get near real-time notifications to help you identify possible fraudulent activity or simply track your spending.



FAQs

Cards can be collected as follows:

(See BOB Social Media, in-branch notices and website for distribution schedule)

NEW PROVIDENCE:

(Alphabetically by last names) The Bank will advise existing BOB Customers when Cards are available at their home branch for collection.

FREEPORT & FAMILY ISLANDS:

When advised, all customers can collect their Visa Debit Cards from Customer Service at their home branch during Banking hours.

Monday to Thursday
9:30 am - 3:00 pm

Friday
9:30 am - 4:30 pm

 **BOB**
Bank of Solutions.